

## Annex D -- Information and Communication Plan

### A. Purpose

1. NPHCC will assist healthcare systems with communication and information sharing possibilities throughout an event.
2. This may be in the acute phase of the event or in the long-term.
3. Each hospital has and is responsible for resilient and redundant communication plans for their facility.

### B. Response Notification

1. Hospitals will notify public health if an unusual, suspicious, or abnormal influx of patients with similar signs and symptoms are presenting, or if a patient is suspected or confirmed with having a required, reportable disease.
2. Emergency Management or Public Health will notify the hospitals and clinics of an event occurring or suspected of occurring. They can alert NPHCC to assist with the notifications if needed.

### C. Communication Methods

1. Communication methods between the NPHCC Coordinator or designee to partners will be conducted through available communication systems at the time of the event. These could include:
  - a. Email
  - b. Fax
  - c. Satellite phones
  - d. Phone and/or cell phone
  - e. Telehealth
  - f. SWNPHD website ([www.swhealth.ne.gov](http://www.swhealth.ne.gov))
2. The information provided will be organized and disseminated to the appropriate entities

### D. Situational Awareness

1. The status of healthcare system needs will be communicated to the NPHCC Coordinator by any of the communication methods listed above.
  - a. The Coordinator or designee will compile these needs into a spreadsheet to maintain an accurate situational awareness picture
  - b. The Coordinator or designee will share the resource needs with other partners in an attempt to acquire needed resources
  - c. See Annex E – Resource Management Plan for more information
2. The status of healthcare system resources are listed in Attachment 3—Inventory and Caches and is updated on a continuous basis.
  - a. Changes in resource status during an event will be communicated to the Coordinator through the designated means established at the time of the event.
  - b. The Coordinator will make changes to the available resource list and communicate that to the affected facilities regularly throughout the event.